

Chair: Brian Howe AO
Deputy Chair: Paul Munro

Level 6 365 Queen Street Melbourne Victoria 3000

T 1300 362 223 (toll free)
W securejobs.org.au
E inquiry@securejobs.org.au

Online submission										
First name		Sarah		Surname	Miller					
Age	4	1-50	Gender	Female	State	VIC				
Occupation (if available)			Financial services							

Text of submission

I worked on a retail credit risk program of work at GE Capital.

My contract was renewed recently, but before signing I wanted to find out how much GE paid my agent i.e. how much margin they were taking. I found out that they were taking 23.5%. When I asked them to reduce their margin to a more reasonable amount 15-18% they terminated my contract.

I found out that although GE work through preferred suppliers, Zeal Solutions (the preferred supplier) had subcontracted the work out to another non preferred supplier (The Business Agility Group aka The Bag). They each took their cut hence the 23.5%. I have written to the CRO at GE Capital to request they only use agencies with a fair margin and that they review their preferred contractor criteria and include a cap on margins of 15%.

I will also be raising this with GE Capital HR via the FSU.

I really enjoy contracting and have been doing so for over 8 years.

This submission was received online at the Inquiry's web site: http://securejobs.org.au/independent-inquiry-into-insecure-work-in-australia/

Certain information, including full contact details, have been withheld to respect the privacy of the submitter. Further details about the publication of submissions and a privacy statement are available at the website.